

# CONDITIONS

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## **PRIZES FOR WINNERS**

The remarkable achievements of the Awards winners will be recognised by customers, organisations, ICT industry practitioners and the wider community as well. The ICT Awards winners will be entitled:

- To receive a trophy for the Pacific ICT Awards 2019
- To receive an official certificate for the Pacific ICT Awards 2019
- To display the official logo of the Pacific ICT Awards in their promotional materials
- To be supported for entering into other international awards and competitions

## **ELIGIBILITY**

1. The ICT Awards are open to any locally or regionally registered company, organization or individual who possesses a valid Identity Card from any Pacific country.
2. A significant part of the design, research and development of the submitted ICT product/service must come from resources within the region.
3. Entrants must have the intellectual property right and legitimate right to use the ICT product/service mentioned in the application.

## **RULES AND REGULATIONS**

1. The submitted ICT product/service should have been launched and in operation at the time of entering the competition.
2. The same application is only allowed to be submitted to a maximum of ONE award subcategory among both categories: "ICT Solution Awards" and "ICT Special Awards". However, you can have 2 applications, one in each Category.
3. Entrants providing false information or failing to provide sufficient or genuine information will be disqualified.
4. Entrants can be nominated by another party; the application will have to declare it.
5. The Organiser at its sole discretion reserves all the rights to modify the rules and criteria of the ICT Awards. The Organiser also reserves the right to withdraw, or revoke any award that has been made or presented.



## AWARD CATEGORIES

For the "ICT Solution Awards" category, entrants may select one of the following:

ICT Solution Awards	Objective
<b>Best Innovation Award</b>	To recognise the most innovative and quality ICT researches and invention that have helped raise awareness of the importance of ICT innovation.
<b>Best Digital Inclusion Award</b>	To recognise innovative development of ICT products / solutions or ICT-enabled services that promote and encourage the rights of the disadvantaged groups to adopt ICT as well as participate and contribute to the development of information society.
<b>Best Business Solution Award</b>	To recognise improved creativity in the exploitation of technology in the local or regional ICT industry, in particular for greater use of ICT in the community by helping to create a culture of ICT usage in business as well as in daily life.

*All ICT products / solutions will need to promote healthy and ethical use of ICT.*

For the other "ICT Special Awards" category, entrants may select one of the following:

ICT Special Awards	Objective
<b>Best ICT Entrepreneurship Award</b>	To recognise the most innovative ICT-based small and medium sized enterprise (SME) with high-growth potential, working to provide real social impact and meet sustainable development goals.
<b>Best Digital Leader Award</b>	To recognise either a leader or an organisation who demonstrate a pioneering and sustainable approach to digital transformation within the private or public sector.
<b>Best Customer Service Award</b>	To recognise outstanding contributions to customer service and excellence in IT service management.



## JUDGING CRITERIA

All applications from the "ICT Solution Awards" will be assessed based on 5 criteria:

Criteria	Percentage
1. Innovation and Creativity in ICT	30%
2. Functionality	15%
3. Market Potential / Performance	20%
4. Benefits and Impacts	20%
5. Quality	15%
<b>TOTAL</b>	<b>100%</b>

For "ICT Special Awards", entrants will be assessed based on different criteria:

Subcategory	Criteria	Percentage
<b>Best ICT Entrepreneurship</b>	Innovative ICT Initiative	25%
	Social impact	35%
	Organizational development	20%
	High-growth potential	20%
		<b>100%</b>
<b>Best Digital Leader</b>	Creative leadership	30%
	Inspiring use of ICT potential	25%
	Digital access and skills development	35%
	Interactive networking	10%
		<b>100%</b>
<b>Best Customer Service</b>	Customer Service initiative and creativity	20%
	Service delivery and training	25%
	Commitment and reliability	30%
	Cost effective and efficient services	25%
		<b>100%</b>

The application which has the best average will be awarded the subcategory's trophy. To do so, entrants will have to gain as much points as possible for each criteria.



## ASSESSMENT PROCESS

During the course of evaluation, assessors may require access to relevant information in the entrant's possession and access to the entrant's premises. The entrant will be notified in advance if such access is required. Any information supplied by the entrant for the purpose of the Pacific ICT Awards 2016 will be treated as confidential, and will not be released by the Organiser and related parties without entrant's permission.

## JUDGING PANEL

The Panel of Judges will include representatives from ICT professional organisations and academia.

## APPLICATION PROCEDURES

1. Applicants shall fill in an application form which can be downloaded from the website: <http://ictdays.gov.vu>
2. Application form and the attachments shall be sent to the following email prior to the closing date: [info@ictdays.gov.vu](mailto:info@ictdays.gov.vu)

## TIMETABLE

Official call for entries	01/04/2019
Closing date for entries	19/04/2019
ICT Award Ceremony	18/05/2019

## ENQUIRIES

**T:** +678 33380 • **F:** +678 25533

**E:** [info@ictdays.gov.vu](mailto:info@ictdays.gov.vu)

**W:** <http://ictdays.gov.vu>

